

Meet the Project Manager – Costa Telford Eco Pod, UK

Meet Rachael Barton from SGM Management & Design Ltd. She's been working with Costa for more than 12 years, and recently took on the challenge of being the Project Manager of our first "Eco Store" in Telford, UK.

"My role as a Project Manager involves delivering new build Costa coffee stores within expected timescales and budget costs to the current Costa brand standards and current statutory requirements, including building regulations and planning. This process includes organising and chairing all site meetings with landlords, developers, Costa consultants and contractors in order to implement Costa into the landlord's building.

The best part of my job is being able to see the whole project through from its initial stage to final completion and overseeing the whole process. No two days are the same and despite forward planning, my experience has taught me to expect the unexpected! The positive working relationships I have built with both the Costa Property Development Team and the external consultants and contractors make a huge difference to my role being enjoyable and rewarding. It is a pleasure to work with people who have a positive 'Can Do' attitude.



Telford Eco Pod has been my favourite new build to date simply because of the intricate planning involved with the developers and consultants to ensure all aspects of this complicated building had been thought through and examined thoroughly to enable a smooth transition from landlords enabling works to Costa build completion. I also found it exciting to work on such an environmentally cutting-edge project with the developer to create a trading Costa which is unique from all others.

When I'm not working, my favourite place to take a holiday is Costa Rica. Last February I spent 16 days with my family in a small village outside Quepos without running water or electricity and I did not miss my mobile phone or laptop once... I had some great coffee which I hand-picked myself and roasted with a local lady called Madeia. But my favourite Costa Drink is a Mango and Passion fruit cooler, especially in the Summer!"

